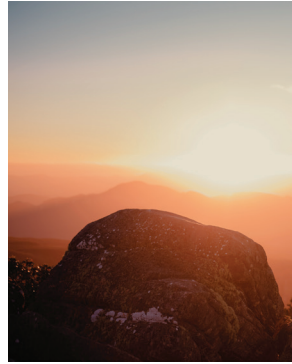
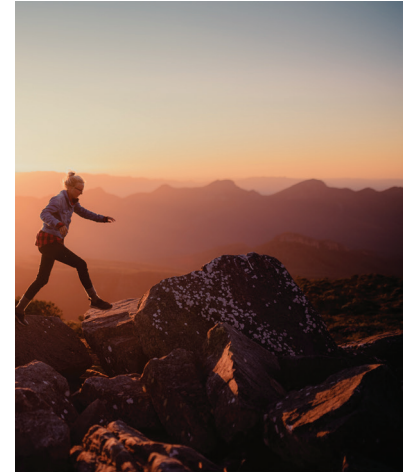


Annual Report



2021



MESSAGE FROM CEO

Dear Community,

This year has been one of the most rewarding years of my career. When I first ventured into healthcare, I really enjoyed helping people become healthy. The COVID-19 pandemic has brought many challenges to our families and communities, but it also brought out the best in healthcare. I've seen many colleagues, patients and families step up and fight through adversity. The opportunity to watch the human spirit dig deep and overcome adversity is a humbling experience.

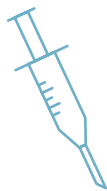
We continue to find new ways to improve health care at North Canyon Medical Center and will not stop in this pursuit. A couple of highlights from this year:

From a service standpoint we provided care in many ways: 127,000 lab tests, 74,000 clinic visits, 53,000 meals served, 18,000 imaging tests, 5,300 emergencies, 1,600 surgeries, 840 admissions to the hospital, and all this work was performed by 300 dedicated healthcare team members. Please take a moment to thank all healthcare workers who continue to take great care of our communities.

We finalized our plans to expand space in Twin Falls with the announcement of a new 20,000 square foot clinic that will be built on the corner of Pole Line Road and Eastland Drive. This will allow us to grow our services offered in Twin Falls including adding lab and imaging services.

As we look forward to this upcoming year, I would encourage everyone to take a little more time with those they love and support those who are going through difficult times. We will continue to be available when you need care and appreciate all those who have shared their human spirit and love with us.

J'Dee Adams
J'DEE ADAMS



We tested and treated over 6,500 patients for COVID-19



We attained our International Organization for Standardization "ISO" 9001 certification through Det Norske Veritas "DNV"



“North Canyon Network of Care values its place in our communities and its contribution to the wellness of Idaho’s hard working people.”

MESSAGE FROM BOARD CHAIR

North Canyon Network of Care sits in the heart of Southern Idaho’s agriculture industry. Agriculture production is a big contributor to our state’s economy and requires commerce and services with an availability of workforce. North Canyon Network of Care has a strong sense to contribute to this versatile economy by meeting the needs of our communities’ wellness. North Canyon Network of Care, delivers healthcare under North Canyon Medical Center’s 501(c)(3) not-for-profit designation and is governed by the Board of Trustees. While Trustees do not manage the hospital, they are involved in financial oversight, planning for short and long-range goals, and ensuring the Mission and Vision are kept at the forefront of all decisions.

As the Board Chair I would like to make notice of our current trustees who have volunteered countless hours and dedication to lead in these challenging times. The Board’s focus is centered on how governance decisions can create the conditions which are more likely to be successful. Our trustees bring together their professional knowledge, experience, and accomplishments with respect and candor to draw out the most useful information to arrive at the wisest policy. Together with administration, staff, employees, and community we have built a state-of-the-art hospital with clinics and presence in Buhl, Jerome, Twin Falls, and Mountain Home.

This kind of accomplishment requires the work of a “well-oiled machine”. Full credit is given to the 300 plus employees of North Canyon Network of Care. They know what it’s all about and are willing to do the extra in their department and teams to bring the gifts of wellness to a patient.

Lucy Osborne
LUCY OSBORNE

